

# Interpreter Services in Waterloo Region

## Multi Cultural Centre – Interpreter Services (519-745-2593)

- Interpreters are trained for 90 to 180 hours
- Able to translate 40 languages with access to more since they are connected to nine agencies across the province
- Fees - \$30 for the first hour, \$13.50 per additional ½ hour if done in Kitchener or Waterloo and if there is no need for them to bring an interpreter from out of the area
- \$27 per hour for travel time plus \$0.33 per km
- 24 hrs notice for cancellation needed or there will be a 1 hr charge
- A short call of approximately 15 minutes to relay a message to a client costs \$10
- Time sheets are signed by the consultant then submitted by the interpreter to the Multi Cultural centre. An invoice will then be sent to the requesting agency.
- Documents are typically translated at an expense of \$50 per page, but they will look at the document and give a quote

## YMCA Immigrant Services (519-579-9622)

- Interpreter services are no longer available for non-clients
- If they are a client with the YMCA then an interpreter from the YMCA can come to the meeting